

PASSION FOR EXCELLENCE

Fall 2024



Dermatology Associates is taking several steps to better accommodate the area's referring providers and to ensure our patients are seen timely. Below are just a few examples of our continued focus on enhanced patient care:

Physicians - We recently added doctors in August & October in order to increase the number of general dermatology clinics. Our practice is actively recruiting another dermatologist for a 2025 addition.

Midlevel Providers – Two nurse practitioners were hired to function as physician extenders, and more independent clinics will be added to accommodate our most experienced nurse practitioners and physician assistants.

Enhanced Scheduling Software – We implemented a new scheduling system in July that allows our scheduling function to assign patients optimally. The most acute and complicated cases will be automatically routed to our physicians. Nurse practitioners and physician assistants will be assigned patients based on their experience and areas of interest.

Expanded Clinical Space – Our practice recently added clinical space at our Bristol location, and we are currently making plans for future expansion by adding even more clinical capacity at all three offices.

Nurse/Medical Assistant Recruiting – A nationwide and ongoing challenge for most medical practices and facilities has been employee recruiting & retention. Dermatology Associates continues to focus intensively on cultivating & maintaining a culture that attracts & retains exceptional workers.

Dermatology Associates' cause (i.e., reason for existing) is simple:

Relieving patient suffering and imparting joy with our patients. We've been able to successfully accomplish this mission by collaboratively working with all of the other providers in our medical community and putting patient needs above all else. We genuinely treasure these relationships, take our responsibilities seriously, and will do all we can to continue earning everyone's trust by remaining focused on delivering exceptional patient care in our community.

Our employees know that:

(A) they belong to a team that is making a real difference, **(B)** there is clear meaning & purpose in their work, **(C)** they are recognized for their contributions, **(D)** they can confidently work collaboratively with the practice's providers & leadership team, and **(E)** they know that being employed at Dermatology Associates is enriching their lives.

FAREWELLS & NEW BEGINNINGS



Patrick Rash, M.D.

It is with both joy and regret that we announce Dr. Patrick Rash's retirement from Dermatology Associates. Dr. Rash was a board-certified dermatologist at Dermatology Associates for 35 years. Although he will be sorely missed, we wish him the very best in all of his future endeavors.

We wish to express our sincere appreciation for being a guiding force at Dermatology Associates for more than three decades. Dr. Rash's leadership played a pivotal role in delivering exceptional patient-centered care and building one of the nation's best dermatology practices.

A true visionary, Dr. Rash played a crucial role in expanding the practice from one medical office in Kingsport with three dermatologists to three large dermatologic medical facilities in Bristol, Johnson City & Kingsport comprised of 24 highly skilled providers and supported by over 175 dedicated employees.

With his intense focus on delivering exceptional patient care while providing a premier place of employment for healthcare workers in the Tri-Cities, Dr. Rash earned trust & loyalty from his patients, his employees, and the entire medical community.

Thank you, Dr. Rash for your immeasurable contribution!

WELCOME TO DA

Lauren Tisdale, M.D.

Hello! I am very excited to begin serving the Tri-Cities and surrounding areas as one of your dermatologists! I look forward to meeting and learning about the wonderful people who live here. But until then, let me tell you a little bit about myself.

I received my B.S. in chemistry with a minor in mathematics at Virginia Commonwealth University (VCU) and my M.A. in chemistry at the University of Virginia before committing to a career in medicine. I am now a triple RAM after completing my medical degree, intern year, and dermatology residency at VCU.

My clinical interests include inflammatory dermatoses, immunobullous diseases, skin cancer prevention, and surgical treatment. Outside of work, I love spending time with my family, cooking and baking, taking long walks, and exploring new places.



After spending most of my life in Richmond, VA, I am excited to start the next chapter of my life with my husband and two boys in Johnson City, TN!



Paige Winter, M.D.

I like to say I'm half city-half country and a Tennessee Volunteer through and through!

I was born in Knoxville and completed my early education in the town of Farragut. However, every weekend I traveled to our family farm to help work in our cattle business. I am thankful for these experiences during my early upbringing that fostered my love for rural East Tennessee.

I attended the University of Tennessee in Knoxville (Go VOLS!) where I majored in biochemistry and cellular & molecular biology and minored in Italian. Afterwards, I completed medical school at East Tennessee State University Quillen College of Medicine where I fell in love with the beauty and closeknit community of the Tri-Cities.

In the summer of 2020, I moved to Columbia, Missouri, for my internship training year and dermatology residency at the University of Missouri. My years in the Midwest will be treasured for a lifetime. Not only did I receive a robust and well-rounded education in dermatology and dermatologic surgery, but I also met friends and colleagues from across the United States, many of whom now feel like family. When I am not working, I enjoy traveling, boating, hiking, running, completing triathlons, and attending local sporting events!

I am thrilled that I was able to return to the Tri-Cities and join the physician team at Dermatology Associates where I can serve and give back to the East Tennessee communities that I call home! TN!



PATIENT SATISFACTION

Dermatology Associates consistently outscores other dermatology practices on nationwide patient satisfaction surveys. This includes all areas of patient interaction throughout their care with our providers and staff.

THREE CONVENIENT LOCATIONS

Dermatology Associates is the area's largest dermatology practice, with conveniently located offices in Bristol, Johnson City, and Kingsport. Call today for an appointment! (423) 246-4961



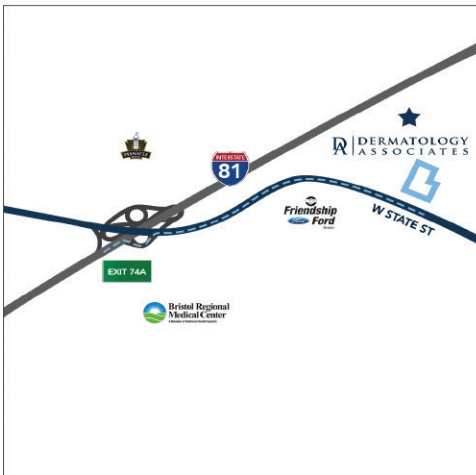
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(423) 764-7131



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Johnson City, TN 37615
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KINGSPORT OFFICE
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Kingsport, TN 37660
(423) 246-4961



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Let us know what we can do to
customize a plan that works for you!



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Thank You

Thank you for placing your trust in Dermatology Associates. We are pleased you have chosen our practice to care for your dermatologic needs. It is our desire that our patients' experience be one that is not only beneficial to their overall well-being but also pleasurable. If at any time you have questions or concerns, please let us know how we might be able to better serve you.